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AUG 15 2006

PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Christopher J. Allen	
Serial No.:	10/619,917	
Filing Date:	July 15, 2003	Group Art Unit: 7149
Title:	SYNCHRONIZATION OF AGENT SKILL DATA	Examiner: B.S. Stace
Docket No:	60021-378501	

## Certificate of Mailing/Transmittal

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

I hereby certify that this correspondence is being facsimile transmitted to the USPTO (Fax. No. 571.273.8300) or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

 8-15-06  
Janet Byrne Date

**AMENDMENT AND RESPONSE TO OFFICE ACTION**

Dear Sir:

In response to the Office Action mailed February 15, 2006, Applicant submits the following amendments and remarks.

**Specification** begins on page two (2) of this paper

**Abstract** begins on page three (3) of this paper.

**Claims** begins on page four (4) of this paper.

**Remarks** begin on page eleven (11) of this paper.